



To find program locations, please refer to this link, for addresses and phone numbers:  
<https://catholiccharitiesla.org/program-directory-by-city/>

As of May 13, 2020

## Summary of Catholic Charities of Los Angeles Service Delivery Changes Due to Covid-19

### Los Angeles County

#### Our Lady of the Angels Region:

- **Good Shepherd Center Homeless Women and Children**
  - o Open and at full capacity
- **Angel's Flight At-Risk Youth Services**
  - o Open - youth, ages 10-17
- **St. Margaret's Community Center**
  - o Food pantry is open one day a week for drive through food distribution
  - o Sack lunches, showers, hygiene supplies and case management
- **El Santo Nino Community Center**
  - o Adeste child care service is open all day, 7:00 a.m.-6:00 p.m.
- **St. Robert's Center**
  - o The Landing is open, call (213) 318-5756 to visit
  - o Saturday program is open 9:00 – 11:00 a.m.

#### San Fernando Region:

- **Van Nuys Loaves & Fishes II**
  - Days Open: Wednesday
  - Hours: 10am – 1pm
  - OPEN** program: Food Pantry
  - Temporarily CLOSED:** Thrift Store, Case Management
- **Glendale Community Center**
  - Days Open: Rental & Utility/Case Management (M-F),  
Food (M,W,TH, F),  
Employment Support Program (M-F)
  - Hours: Rental & Utility/Case Management (9am- 4pm, by appointment.),  
Food Pantry (10am-1:30pm)

**OPEN** programs: Rental & Utility Assistant, Case Management, Food Pantry, Employment Support Program

**Temporarily CLOSED:** Immigration, Clothing Distribution

- **Canoga Park**

Days Open: M, W, F (food). T & Th (bread days, very limited, while supplies last)

Hours: Food Pantry (9am-12pm),  
Regional office (8:30am-5pm)

**OPEN** programs: Food Pantry  
OASIS (Off-Site), Regional office

**Temporarily CLOSED:** Tutoring, ESL, Soccer, Field Hockey, Case Management, Dignity Health Classes, CSUN sexual assault support group, Guitar Classes, Thrift Store, Art classes, Computer classes, Providence Health enrollment, Cal Fresh, Friends of the Family, ALL EVENTS (i.e. Easter Egg Hunt)

• **Burbank Temporary Skilled Worker Center**

- **Temporarily CLOSED** (as of 3.20.20, 1pm)
- Days Open: N/A
- Hours: N/A
- **OPEN** programs: N/A

**San Gabriel Region:**

• **Brownson House Community Center**

- Food Pantry Open – Monday through Friday ; 9:00 a.m. – 1:00 p.m.
- CalFresh Applications processed via phone only; please call Roberto Ramirez at 213-251-3514
- CalFresh Healthy Living – classes available online; please call Maria Cervantes at 213-251-3542

• **San Juan Diego Community Center**

- Food Pantry Open from 9-noon Monday through Friday
- CSBG Rental and Utility Assistance via phone only; please call Martha Lopez at 626-575-7652
- CalFresh Application via phone only: please call Martha Lopez or Nancy Alcala at 626-575-7652

• **Pomona Community Center**

- Rental and Utility Assistance services, please call 909-629-1331

• **McGill Transitional House**

- Open and at full capacity

**San Pedro Region:**

- **Long Beach Community Center**

- By appointment only; limited to two people in lobby at one time
- Food pantry is open every Tuesday and Thursday, from 9:30 a.m.-12:00 p.m. and 1:30 p.m.-3:00 p.m.
- Homeless Prevention: 213-251-3425; Homeless Services: 213-251-3432; and Utility Assistance: 213-251-3438

- **Elizabeth Ann Seton Residence**
  - o Open and at full capacity
- **Project Achieve Shelter**
  - o Open with five slots available
- **Mahar House- MY CLUB**
  - o Open

## Ventura County

### Santa Barbara Region, Ventura County Area

- **Ventura Community Center**
  - o Open 9:00 -2:30 M-Fri.  
Food Pantry operates Tuesday and Thursday 9 to 2:30. Temporarily, the Food Pantry also provides sack lunches when Family to Family is not operating due to COVID-19 restrictions.
- **OASIS**
  - o Camarillo and Fillmore, open 9 am to 4 pm M-Th, providing independent living support to seniors. They have limited ability to deliver groceries and necessities to shut-in seniors.
- **Moorpark Pantry Plus**
  - o Currently provides emergency food distribution only at its back door, handing out bags of groceries 9:30 am to 1:30 pm M-Th, and 9 am to 1 pm Saturday.
  - o All other services are by phone or email only,
- **Woolsey Fire Disaster Case Management program**
  - o Open 9 am to 5 pm, M-F, by appointment.

## Santa Barbara County

### Santa Barbara Region

- **Santa Maria Community Center**
  - o Open Thursday and Friday 10 am to 1 pm, for emergency food distribution only.
- **Lompoc Community Center**
  - o Open for food distribution 10 am to 11:45 am and from 12:30 pm to 2 pm.
- **Isla Vista mobile food distribution**
  - o Has ceased temporarily at the request of the location.
- **Santa Barbara Community Center**
  - o Open from 8:30 to 4:30
  - o Food Pantry operating from 9:30 to 3:30, M-Fri.

- **Santa Barbara Thrift Store**
  - o Closed
- **Carpinteria Community Center**
  - o Open

### **Intra-Agency Programs:**

- **Employment Support Partnership** has adjusted client services due to Covid-19

#### **Transitional Subsidized Employment and Job Readiness Services-**

- All employment services are being conducted via mail, phone, video meetings or email. No in office appointments are being made at this time. A drop box is available outside the office for required documents.

#### **Trafficking Victims Support Services**

- Intake is conducted in the office by appointment with attention to Covid-19 safety recommendations in place. Masks will be provided for use during appointments by staff and clients and meeting areas disinfected prior to and following services.
- Ongoing case management support has moved to remote communication via mail, phone, video meetings or email unless there is an urgent need requiring an in office appointment.
- Home visits have stopped.

#### **-Immigration and Refugee Resettlement**

Immigration and Refugee Services at 1530 James M. Wood Blvd., Los Angeles, 90015, has reopened its offices. Services are being heavily promoted via website, social media, e-blasts, partnerships, etc. We are heavily monitoring our Hotline in addition to calls coming in through the front desk.

- Intakes can also be handled over the phone
- All applications can also be processed over the phone.
- Counselors will call clients to provide consultations or assessment immigration benefits eligibility.
- For potential clients, we will email or mail them the instructions how to mail their required documents to our office.
- Upon receiving client documents, we will process the cases by completing the applications and email/mail back to the clients with instructions where to sign on the applications and instructions on how to mail their applications to Immigration.

#### **-Fingerprint Services**

- Will be heavily promoted via website, social media, e-blasts, partnerships, etc.
- We will continue to meet with clients.
- Appointments are booked 30 minutes apart, to allow time to disinfect the area between appointments
- We will refuse to see clients with symptoms of illness such as coughing, sneezing, sore throats etc. Those clients will be instructed to call for additional instructions.
- All Clients upon entering our building will be required to use the reception desk

client hand sanitizer, and wear the provided disposable mask which will be given by the front desk receptionist.

### **-Esperanza Immigrant Rights Project**

-In response to the COVID-19 outbreak and the federal, state and local orders, Esperanza offices will be closed until further notice. However, we know that the immigrant community needs us the most in this difficult time. We will continue to be there for them by providing most of our services telephonically. For any general inquiries, our General Line Numbers are: (213)251-3505 and (213)534-7594.

### **-Archdiocesan Youth Employment (AYE)**

#### **-Contingency Plan for SD1 and SD2**

AYE is closed to the Public, only seeing customers via appointments or over the telephone.

However, we have a contingency plan to move forward with services:

- Providing services via telephone and email; we have a designated email and phone number listed on the front of Center.
- Scheduling appointments practicing social distancing; not more than 3 customers at a time.
- Conduct orientations, intake and workshops via email and Zoom
- Emailing resources available for those affected by COVID-19
- Providing job leads to those 18 and older